

PEOPLE, PERFORMANCE & CHANGE MANAGEMENT

Workshop 13/4 – 5th February 2009
University College London
Wilkins Building
Haldane Room

AGENDA

Wednesday 4th February

- 17:45 for 18:00 Guided tour of award-winning ECHQ building
19.00 for 20.00 Informal dinner at ECHQ

Thursday 5th February

- 09.30-10.00 Arrival & registration
10.00-10.05 Welcome & introduction to the day
Fides Matzdorf, FMGC
10.05-10.10 Welcome & introduction from the host
Richard Furter, University College London
10.10-10.50 Managing change – ECHQ: a building that transformed the way
we work
Paul Birtwistle, EC Harris
10.50-11.30 Leadership, change and trust – ‘messy stuff’?!
Murray Clark, Sheffield Hallam University
11.30-11.45 Coffee
11.45-12.25 Performance assessment in facilities services – what works?
Tina Bailey, Central Sussex College
12.25-12.40 Open Space planning session
Fides Matzdorf, FMGC
12.40-13.35 Lunch and site visit (optional, alternatively part of the afternoon programme)
13.35-14.20 Open Space Session 1
14.20-15.05 Open Space Session 2
15.05-15.20 Tea
15.20-16.00 Final plenary session: rounding off the day and deciding what to
take forward
Fides Matzdorf, FMGC
16.15 Finish

NB. Since we will run a number of parallel sessions, a range of further topics will be on the agenda (to be decided on the day).