









The current members of the **HIGHER EDUCATION FM NETWORK** are:

-  *Anglia Ruskin University*
-  *Birkbeck College*
-  *Canterbury Christ Church University*
-  *Durham University*
-  *King's College London*
-  *London South Bank University*
-  *Loughborough University*
-  *Manchester Metropolitan University*
-  *Nottingham Trent University*
-  *Sheffield Hallam University*
-  *Swansea University*
-  *University College London*
-  *University of Bradford*
-  *University of East Anglia*
-  *University of Leeds*
-  *University of Leicester*
-  *University of Salford*
-  *University of the Arts London*
-  *University of York*
-  *York St John University*



AT SHEFFIELD HALLAM UNIVERSITY

FACILITIES MANAGEMENT RESEARCH AND APPLICATION NETWORK HIGHER EDUCATION



The HE FM Network is essentially a '**learning club**', enabling learning and the **sharing of information** amongst members. Our Network is aimed at those facilities directors and managers who are **pioneers of change**, enabling them to exchange **innovations and experience**, providing a space where they can learn from each other.

- * The membership of the HE FM Network openly share knowledge and participate in joint workshops and projects to **promote the best practices of Facilities Management** in their organisations.
- * Whilst activities are co-ordinated and resourced by and through FMGC, one of the benefits of the Network is the opportunity that it gives the members to **network amongst themselves and with experts outside the sector** and set the annual programme and its content in **discussion with like-minded colleagues**.
- * The annual programme of activities includes **4 workshops**, a **conference** and a **research project**. The topics for these workshops are set in collaboration with the Network members.
- * Although the workshops are normally open to **members only**, visits can be arranged for enquirers and visitors from the HE sector, subject to availability.
- * The main decision-making body with respect to all aspects of the Network's activities is the **Network Steering Group** made up of FMGC key personnel and senior representatives from member organisations.
- * Being entirely **self-funded**, the Network is **independent** of funding bodies' or commercial sponsors' interests in all its activities.

Current workshop programme:

- ☞ **S p a c e – the Journey Continues...**
May include: Workplace strategies. Underutilised space. Specialist areas such as labs, growth suites – does the architect really know best? Centralised teaching space – can one size really fit all? Do we understand what we have to provide in terms of space?
2 July 2009, University of Leeds
- ☞ **Annual FM Networks Conference:
FM & Sustainability: Challenges – Opportunities – Strategies**
10 September 2009, Sheffield Business School, SHU
- ☞ **'Smart' Estates...?**
May include: Strategic importance of estate. Strategy-vision fit. How much influence should individual departments have about the estate – especially if they/research incomes are paying? Developing customer-orientated indicators on facilities & services. Stopping services to save money? Business continuity and resilience. Security management in a customer-focused environment. Outsourcing? Sustainability issues.
5 November 2009, Durham University*
- ☞ **FUTURES – Where is HE FM Going?***
May include: Scenarios for HE FM. Waste management – alternative strategies.. FM software issues: space, bar-coding etc. HEIs as sustainable communities? Travel & transport. Energy & renewables. Sustainability in soft services.
10 December 2009, Nottingham Trent University
- ☞ **People, Performance and Change**
May include: Managing the change process. What do our customers really want? Should we have a National Inspectorate of Universities, similar to Audit Commission and its Housing Inspectorate? People performance, appraisals, personal development reviews. Performance measurement. Using management competency frameworks to create leaders with the right attitude?
4 February 2010, Birkbeck College, London
- ☞ **Legal and Financial Issues in FM & Review of Year 14**
May include: Landlord & tenant. Rent reviews. Legal compliance. Telecommunications Act. Financial accounting & reporting. H&S issues.
22 April 2010, University of Leicester

* These workshops are either lunchtime-to-lunchtime or include an afternoon/evening event and an overnight stay.

** Rescheduled workshop 13/5 from previous programme. New members please enquire – booking conditions apply.

Current participative action research project in the HIGHER EDUCATION FM NETWORK:

- ☞ **Staff Perceptions of Work Environments**
This is a pilot survey (online) with the aim of gaining more information about office users' perceptions and requirements, in order to provide an evidence base for further discussion and for comparisons.

Previous participative action research projects in the HIGHER EDUCATION FM NETWORK:

- ☞ *Benchmarking Space Outputs (such as teaching income and research income)*
- ☞ *Where to Study...: Understanding the Importance of the Physical Environment to Students in Making Location Decisions (continued: in-depth analysis) ('The Student Choices Project')*
- ☞ *Staff Motivation in Service Departments*
- ☞ *Exploring Institutions' Use of the HE Estates Management Statistics*

For further information or an informal discussion please contact:

FIDES MATZDORF (Network Manager / Senior Research Fellow)
Facilities Management Graduate Centre, Sheffield Business School,
Stoddart Building, City Campus
Sheffield Hallam University
Sheffield S1 1WB

Telephone 0114 225 3892
Fax 0114 225 4038
E-Mail h.e.forum@shu.ac.uk